



## Cookie Policy See Tickets

### Cookies and how they are used by See Tickets

See Tickets GmbH (hereinafter: “**See Tickets**”) uses [cookies](#) to provide its services to you and the event organisers. These cookies enable you to buy tickets for events of the organisers, they ensure that you are sent the correct content when your computer requests it, and provide insight into how our services are used via third party software like Google Analytics.

The event organisers may also place cookies on your computer. We therefore refer you to the privacy- and cookie policy of the relevant event organiser.

If you wish to remove any cookies our shop has placed on your computer, please consult the instructions for your specific Internet browser.

### Type of cookies

The cookies are categorised below to identify whether these cookies are required for the correct operation of the ticketshop or whether they are used for other purposes (and are therefore not mandatory).

The different types of cookies that can be used in the shops c.q. systems of See Tickets are listed below.

CATEGORY	DESCRIPTION
Functional	Functional cookies are essential to enable you to move around our website and use its features and/or services. It also allows our website to remember choices you make, e.g. your user name, log in details and language preferences and any customisations you make to pages during your site.
Analytical	Analytical cookies allow us to update this website to cater for user preferences and improve performance. Analytical cookies may also be used to help manage website traffic during busy periods. No profiles are created.
Tracking/Marketing	These cookies collect information about your browsing habits on our website in order to make advertising (both on this site and other websites you subsequently visit) relevant to you and your interests, to limit the number of times those adverts are served to you and to help

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measure the effectiveness of advertising campaigns.

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**Cookies that can be placed on your computer by See Tickets**

The following cookies may be placed on your computer by See Tickets depending on the event for which you purchase tickets.

<b>COOKIE NAME</b>	<b>PURPOSE</b>	<b>LIFESPAN</b>	<b>CATEGORY</b>
pl_basket	Keep track of the products in your basket.	session	Functional cookie
pl_basket_token	The authorization token to access your basket.	session	Functional cookie
pl_auth	The value "1" is used when the user is authenticated using the custom auth process which only populates consumer information in the checkout form.	session	Functional cookie
pl_mc_cid	The Mailchimp campaign id that will be used alongside your basket.	session	Analytical cookie
pl_queue_token	The queue token that is used to access some queue protected API resources, when queue is enabled.	session	Functional cookie
pl_session_exp	The time of the session that is used when a peak sale is configured.	session	Functional cookie
pl_storage	A unique key to access the temporary storage of specific resources	session	Functional cookie
pl_gtm	A unique key to access the temporary storage of the initial gtm_ query params.	session	Functional cookie
ks_auth_state	A unique key to hold the temporary state between redirects to the auth service and the application.	session	Functional cookie

ks_setoptin	A comma separated value to hold the merchant ids for which the cookie banner was accepted.	6 months	Functional cookie
ks_language	Used to determine the current language selected for translations.	session	Functional cookie
access_token	The token to access the Cognito user account and protected API resources.	session	Functional cookie
auth_state	A unique key to hold the temporary state between redirects to the auth service and the application.	session	Functional cookie
_csrf	The token to verify that a request is made from the same web server.	session	Functional cookie

### Cookies of the event organisers and their partners

Other cookies may be placed on your computer by the relevant event organiser and partners the event organiser works with, but only with your permission. These cookies may differ depending on the event you buy tickets for. We therefore refer you to the privacy- and cookie policy of the relevant event organiser.

### Change your cookie settings (enabling, disabling or deleting cookies)

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set, visit <https://www.aboutcookies.org/>.

Find out how to manage cookies on popular browsers:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)
- [Microsoft Internet Explorer](#)
- [Opera](#)
- [Apple Safari](#)

To find information relating to other browsers, visit the browser developer's website.

To opt out of being tracked by Google Analytics across all websites, visit <http://tools.google.com/dlpage/gaoptout>.

**Right to access and correct or delete your data**

You have the right to request access to and correction or deletion of your data. Please refer to the contact page of the relevant event organiser. To prevent abuse, the relevant event organiser may ask you to identify yourself adequately. When it comes to access to personal data linked to a cookie, you must send a copy of the cookie in question. You can find this in the settings of your browser.